

List of all fees for 121 Financial Credit Union Prepaid Card

All fees	Amount	Details
Get started		
Card purchase	\$4.95	Fee per each Primary Card Account enrollment
Card Replacement/Reissue	\$10.00	Fee per replacement card or reissued card.
Express Delivery	\$25.00	Fee per each Expedited Card Delivery requested
Monthly usage		
Monthly fee	\$0	Monthly fee charged.
Monthly Text Message Alerts Service	\$0	Monthly fee assessed after enrolling in text message alerts
Add money		
Value Reload	\$1.00	Fee per each value reload
Direct Deposit	\$0	Fee per each direct deposit processed
Spend money		
Purchase Transaction	\$0	Fee per purchase transaction
Get cash		
ATM Withdrawal (in-network)	\$0	"In-network" refers to the 121 Financial Credit Union ATM network. Locations can be found at www.121fcu.org .
ATM Withdrawal (out-of-network)	\$0	This is our fee. We will not charge you this fee for your first 3 out-of-network ATM withdrawals each month. "Out-of-network" refers to all the ATMs outside of the 121 Financial Credit Union ATM Network. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
Cash Advance	\$0	Fee per cash advance transaction
Information		
Customer Service (automated)	\$0	No fee for calling our automated customer service line, including for balance inquiries.
Customer Service (live agent)	\$2.50	Fee for calling our live customer service agents, including for balance inquiries.
ATM Balance Inquiry (in-network)	\$0	"In-network" refers to the 121 Financial Credit Union Network. Locations can be found at www.121fcu.org .
ATM Balance Inquiry (out-of-network)	\$0	This is our fee. "Out-of-network" refers to all the ATMs outside of the 121 Financial Credit Union ATM Network. You may also be charged a fee by the ATM operator.
ATM Decline	\$0	Per ATM decline
Using your card outside the U.S.		
Foreign Exchange Transaction	1%	Of the U.S. dollar amount of each transaction.
International ATM Withdrawal	\$0	This is our fee. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
International ATM Balance Inquiry	\$0	This is our fee. You may also be charged a fee by the ATM operator.
International ATM Decline	\$0	This is our fee. You may also be charged a fee by the ATM operator.

Other		
Inactive Account	\$2.50	You will be charged \$2.50 each month after you have not completed a transaction using your card for 12 months after card activation.
PIN Change	\$0	Per each PIN change request
PIN Inquiry	\$0	Per each PIN inquiry via the automated customer service line
Card Reissue	\$10.00	Per each card reissue requested
Lost Stolen Card Replacement	\$10.00	Per each card replacement requested

Treat this card like cash. Not NCUA insured. Your funds will be held at or transferred to 121 Financial Credit Union. If 121 Financial Credit Union fails, you are not protected by NCUA share insurance and could lose some or all of your money.

No overdraft/credit feature.

Contact 121 Financial Credit Union by calling 866-901-8090, by mail at 701 Riverside Park Place, Jacksonville, FL 32204, or visit www.121fcu.org.

For general information about prepaid accounts, visit cfpb.gov/prepaid.

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.